

Purpose of the Document

This document talks about the user interface for a training program on Teletech's EEO policy and US employment laws for their managers. The project will be delivered asynchronously via computers and will also include a small module that can be accessed by the managers on their mobile devices.

This document contains the designs of various screens that will be used in the modules. Since the managers will be accessing the modules on both their laptops and smart phones, the user interface is responsive.

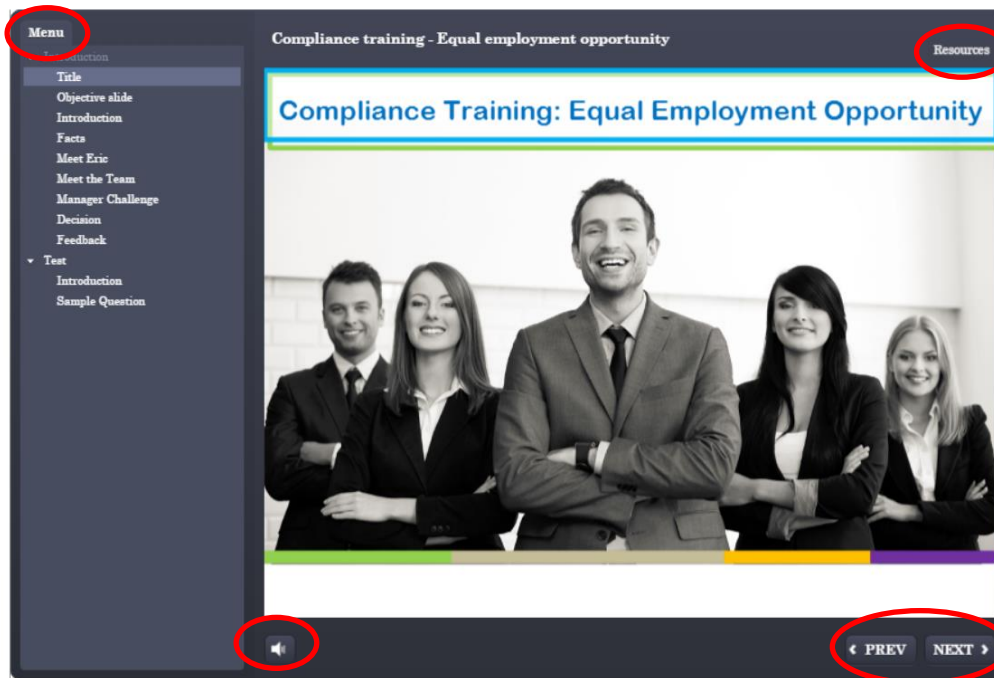
Interaction design (IXD) is defined by the Interaction Design Association (IXDA) as *“the structure and behavior of interactive systems.”*

Screen design for the eLearning module.

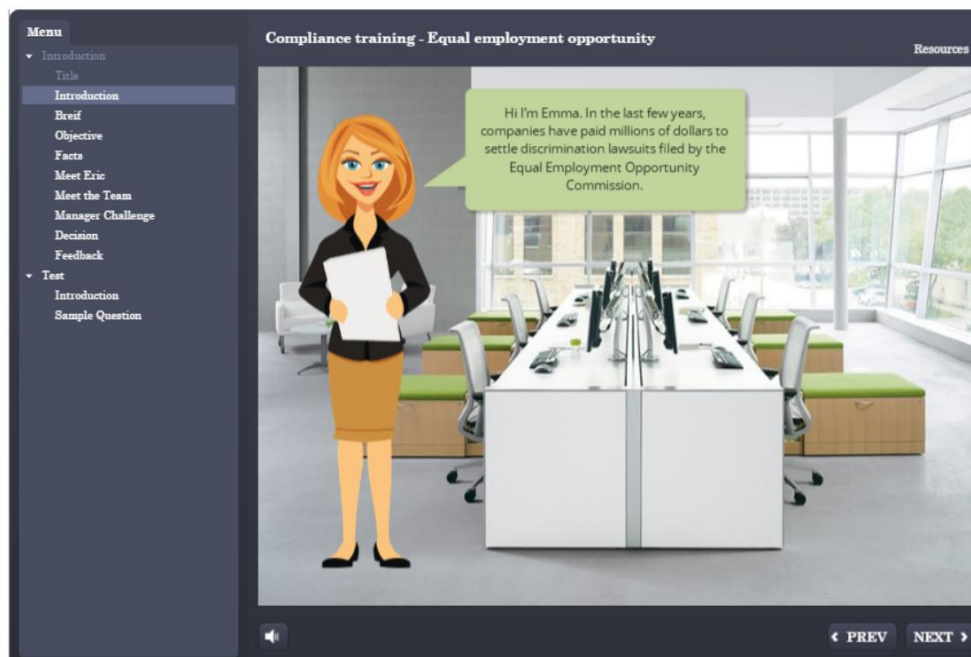
The basic layout:

The module has a basic layout with the following elements:

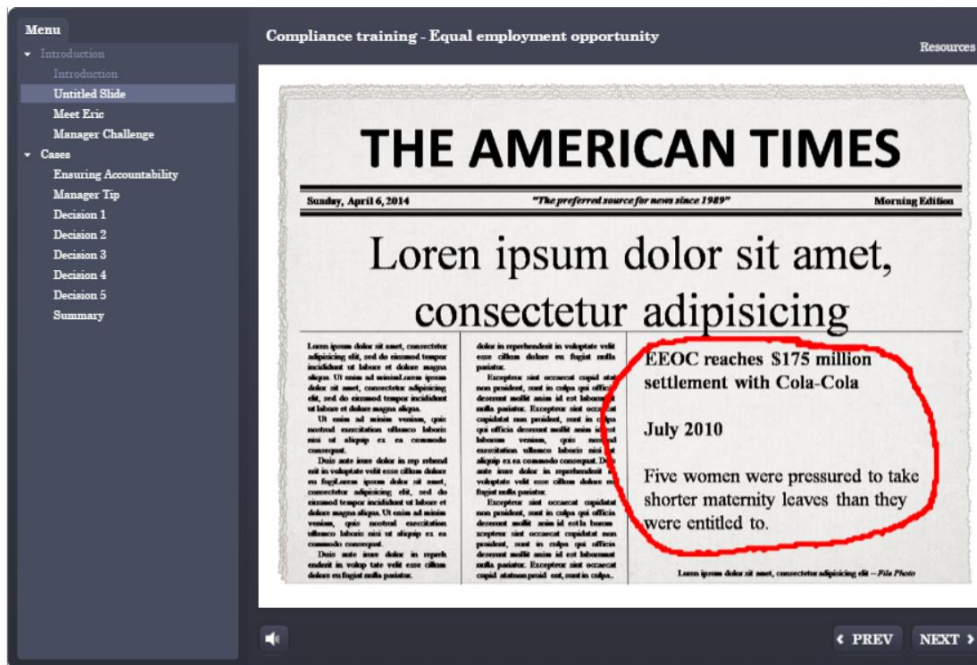
1. A Menu bar on the left for easy navigation to different sections within the module.
2. “Next” and “Prev” buttons to move forward and backward within the course.
3. The “Resources” tab includes downloadable copies of the EEO and US employment laws.
4. The Audio is a toggle button for switching on and off the audio narration.



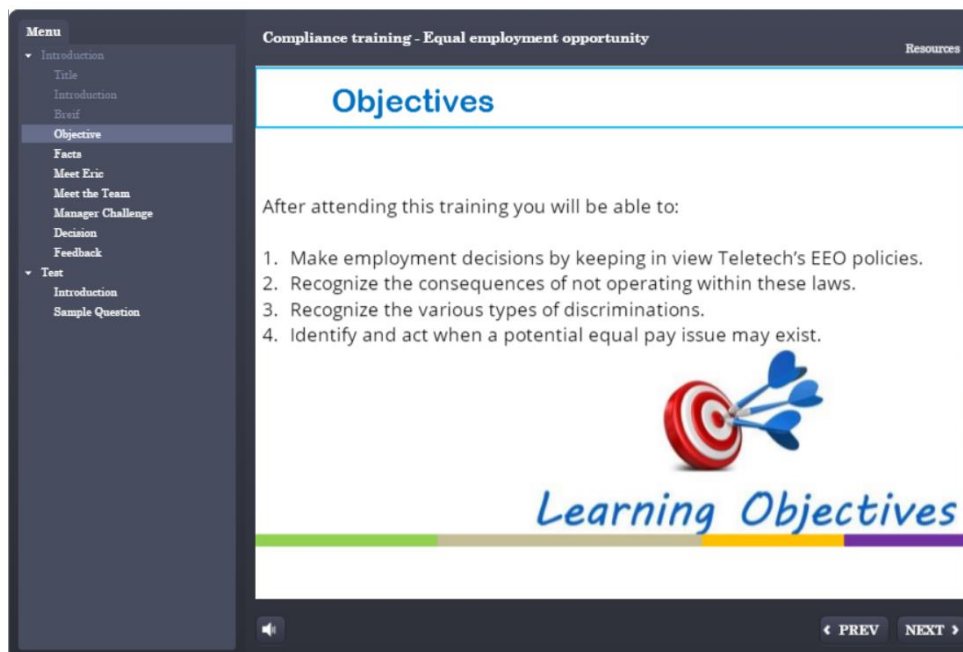
The first three screens of the module start with a background of an office and an animated character presenting some interesting facts about the Lawsuits filed on various companies.



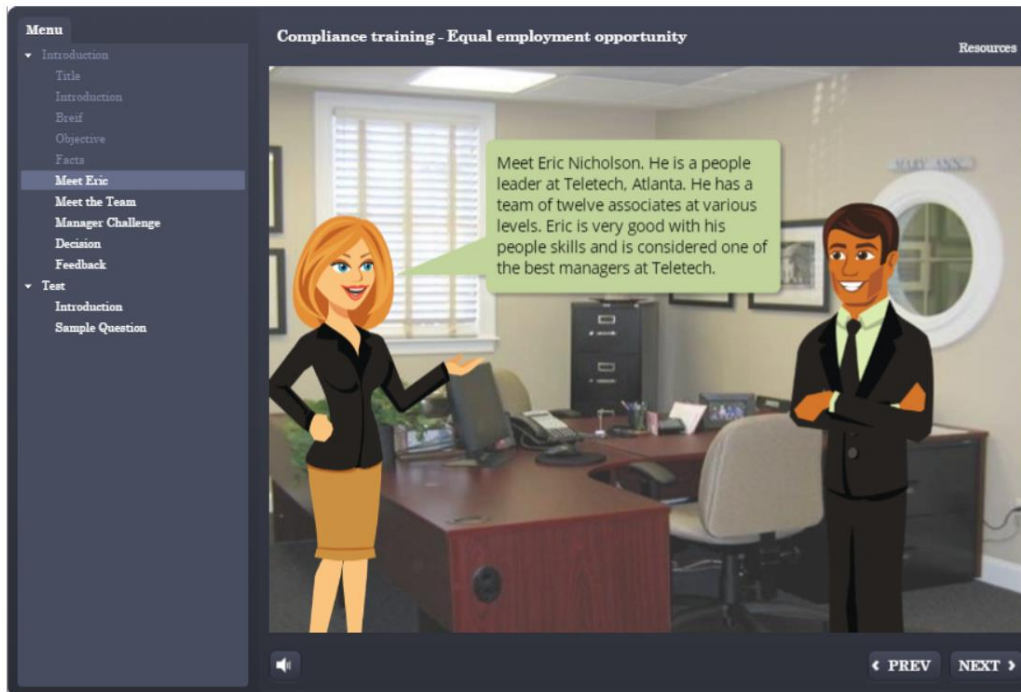
Just an interesting newspaper layout:



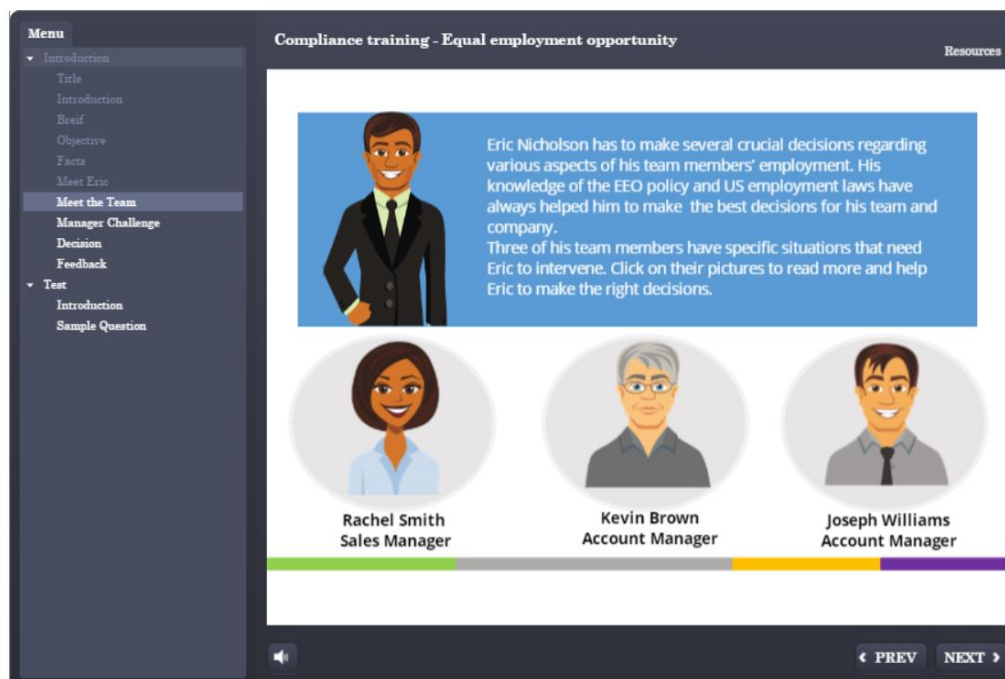
The objectives Slide:



Introduction to the characters in the scenarios:



The module is branched from here into three different scenarios that the learners will solve. The learner can click on the characters to read more about the characters and the scenarios.



Menu

Introduction

Title

Introduction

Brief

Objective

Facts

Meet Eric

Meet the Team

Manager Challenge

Decision

Feedback


Test

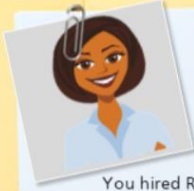
Introduction

Sample Question

Compliance training - Equal employment opportunity

Resources






Rachel Smith
Sales Manager

You hired Rachel a month ago. She has a lot of talent, and she's a hard worker.

She's already earned the respect of you and the rest of the team.

But this morning, **she was unprepared for a meeting with a potential customer.**

The company lost the sale, and you know that Rachel's lack of preparation played a big part.

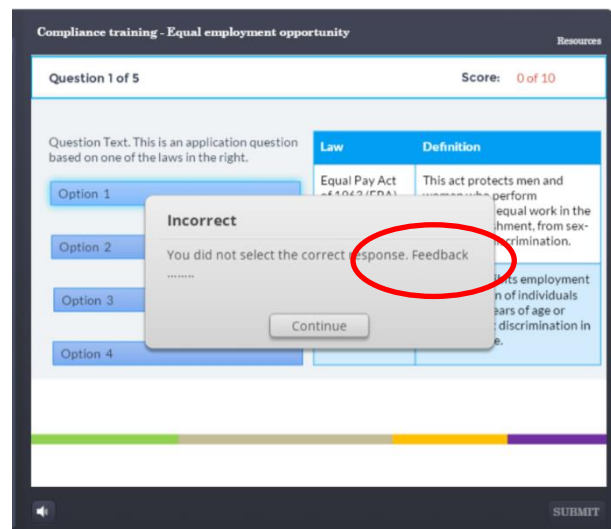
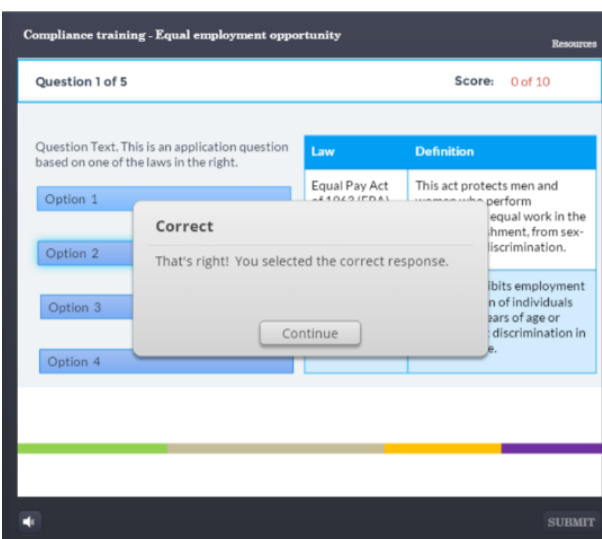
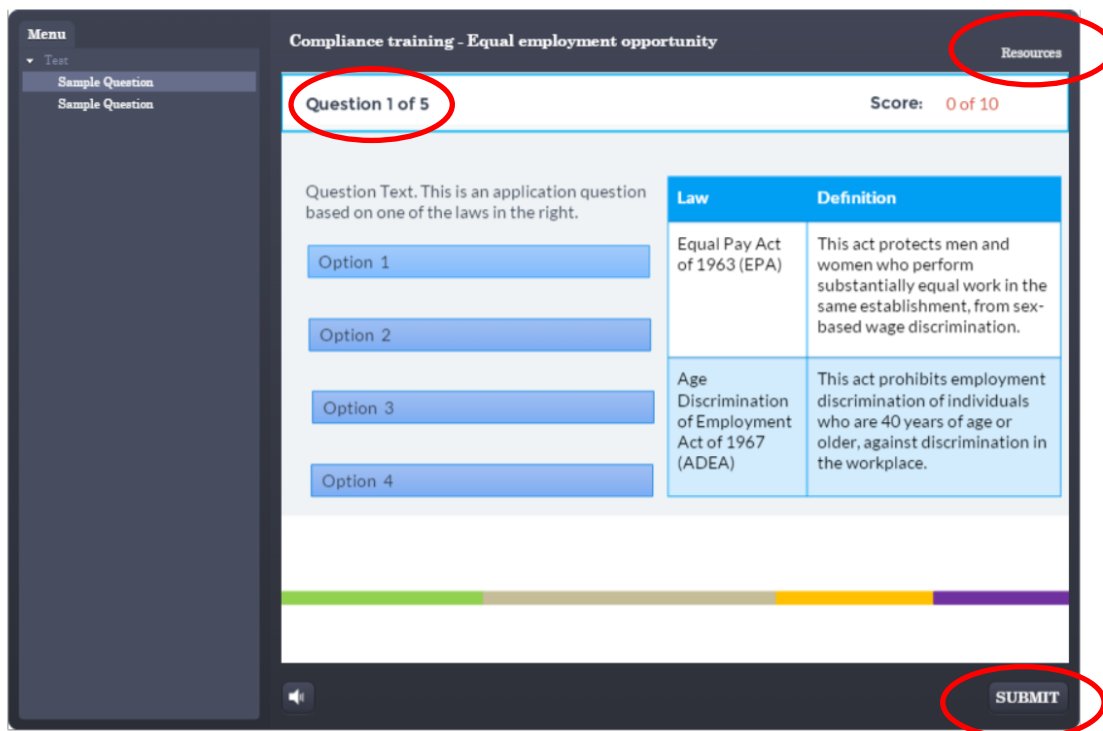


PREV

NEXT

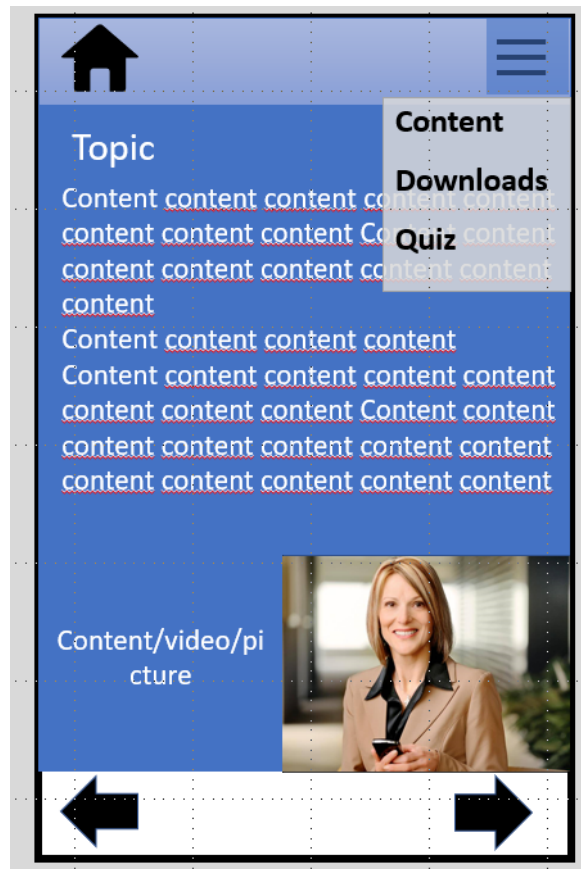
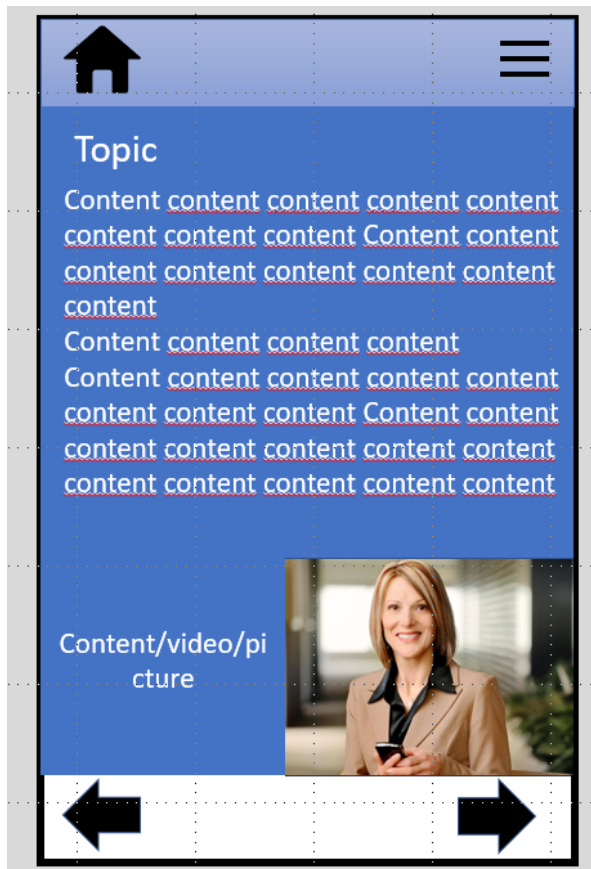
Quiz:

After solving the three scenarios, the learners are redirected to a quiz. The quiz is application based, the learners are presented a situation and get to read the relevant laws that they will need to apply to choose an appropriate solution (option). The question slides have a dynamic score update element. Immediate remediation is provided when an incorrect choice is made.

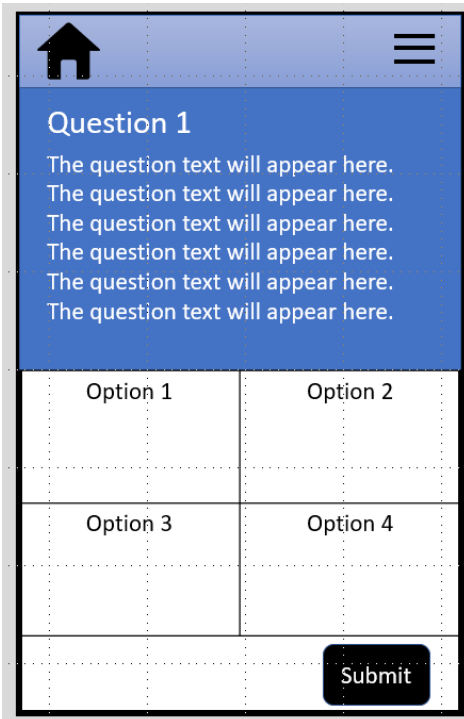


Screen design for the mLearning module.

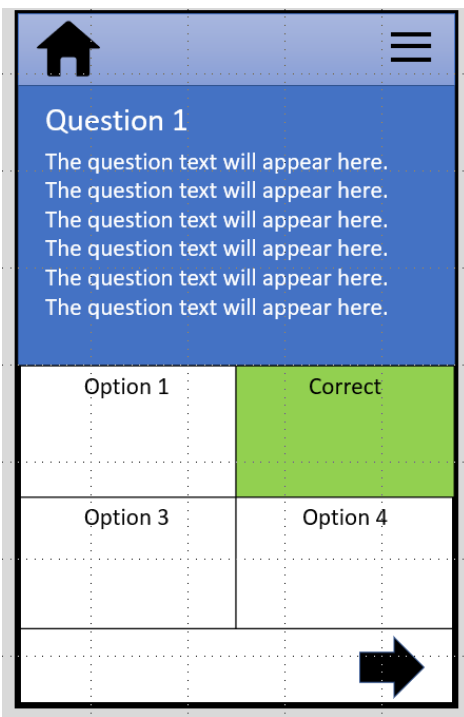
Content screen: The navigation elements include a home, menu, next and previous buttons in black color.



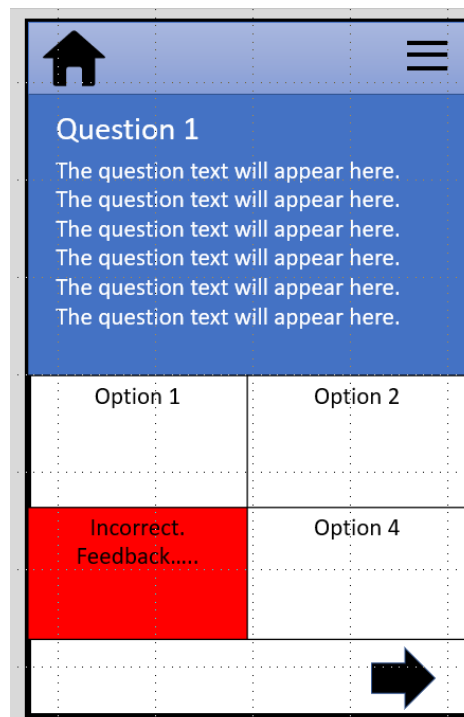
Question Slides: The user taps on the correct answer and the option turns green or red to indicate if it's correct or incorrect along with the feedback. The next button appears after attempting the question.



A mobile app interface for a quiz. At the top is a header bar with a home icon on the left and a menu icon on the right. Below the header is a blue section titled "Question 1" containing six lines of placeholder text: "The question text will appear here." Below this is a 2x2 grid of options: "Option 1", "Option 2", "Option 3", and "Option 4". At the bottom right of the grid is a black "Submit" button.



The same mobile app interface as before, but with feedback. The "Option 2" cell in the 2x2 grid is now green and contains the word "Correct". A large black right-pointing arrow is positioned at the bottom right of the screen, below the options grid.



The same mobile app interface as before, but with feedback. The "Option 1" cell in the 2x2 grid is now red and contains the text "Incorrect. Feedback.....". A large black right-pointing arrow is positioned at the bottom right of the screen, below the options grid.